

Getting a Dial Tone

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Getting a Dial Tone

Telecommunications Liberalisation
in Malaysia and the Philippines

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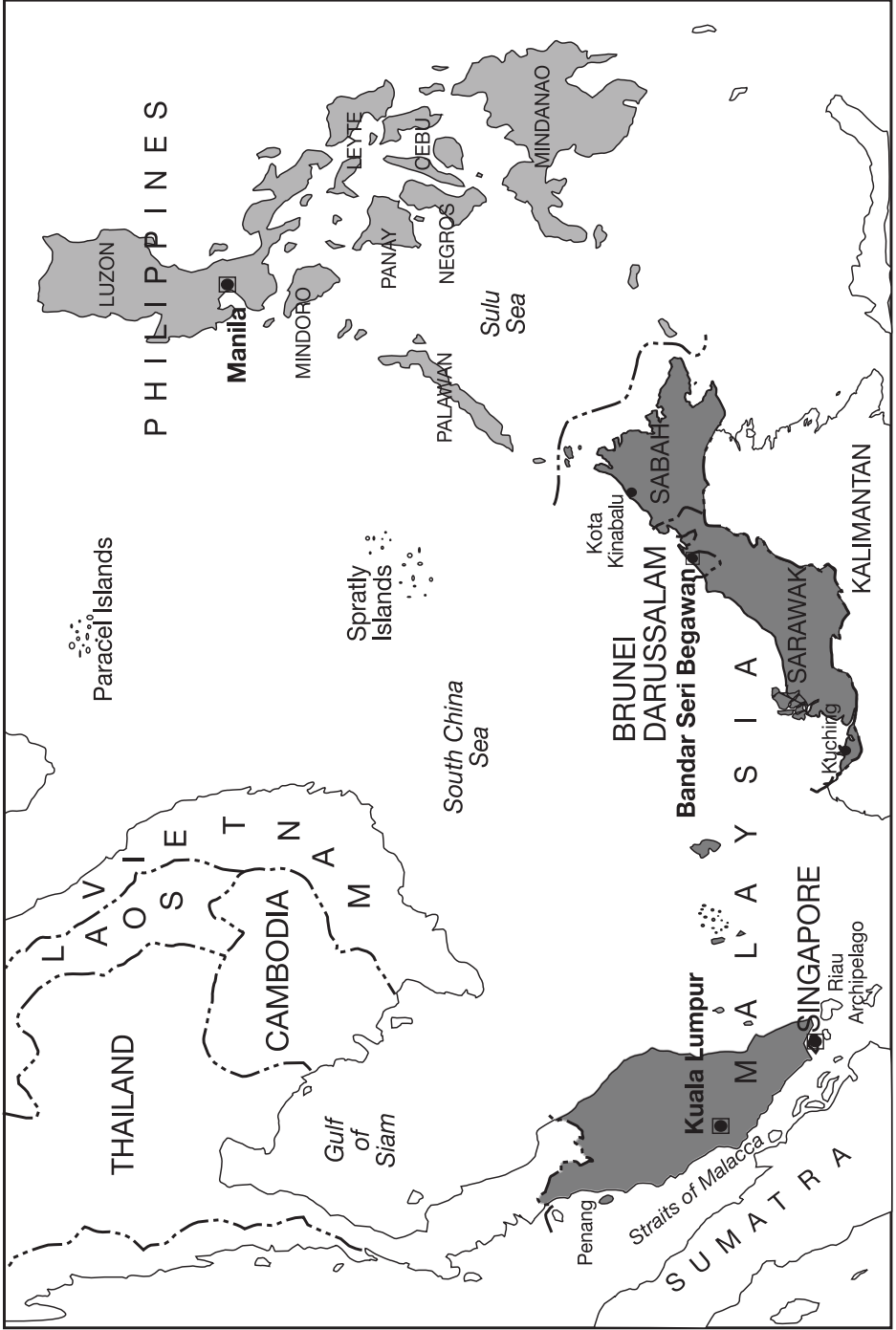
Cover Photo: Condo Diwa, an ex-Moro National Liberation Front combatant turned seaweed farmer, uses his mobile phone to obtain and compare market prices for seaweeds. Wider coverage and more affordable services are some of the benefits of telecommunication liberalisation. Photo courtesy of USAID's Growth with Equity in Mindanao (GEM) Project.

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For Nanay and Tatay

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List of Abbreviations

ACA	Anti-Corruption Agency
ACCIM	Associated Chinese Chambers of Commerce and Industry of Malaysia
ADB	Asian Development Bank
AGILE	Accelerating Growth, Investment, and Liberalization with Equity
AMPS	Advanced Mobile Phone System
BayanTel	Bayan Telecommunications Holding Corporation
BellTel	Bell Telecommunications Corporation
BN	Barisan Nasional
BOT	build-operate-transfer
BTA	Basic Telecommunications Agreement
Butel	Bureau of Telecommunications
CA	Commonwealth Act
CAP	Consumers Association of Penang
CapWire	Capitol Wireless
CDMA	Code Division Multiple Access
Celcom	Cellular Communications Berhad
CEO	chief executive officer
CIC	Capital Issues Committee
CIDA	Canadian International Development Aid
CMA	Communications and Multimedia Act
CMC	Communications and Multimedia Commission
CMTS	Cellular Mobile Telephone System

CPCN	Certificate of Public Convenience and Necessity
CPP	Communist Party of the Philippines
CUEPACS	Congress of Unions of Employees in the Public and Civil Services
DAI	Development Alternatives Incorporated
DAP	Democratic Action Party
DC	Department Circular
Digitel	Digital Telecommunications Philippines Inc.
DNU	Department of National Unity
DOMSAT	Domestic Satellite Company
DOTC	Department of Transportation and Communications
EO	Executive Order
EOI	export-oriented industrialisation
EON	Edaran Otomobil Nasional
EPF	Employees' Provident Fund
EPU	Economic Planning Unit
ETACS	Extended Total Access Communication System
ETPI	Eastern Telecommunications Philippines Incorporated
Extelcom	Express Telecommunications, Incorporated
FELDA	Federal Land Development Authority
FIC	Foreign Investment Committee
GATS	General Agreement on Trade in Services
GFIA	General Framework for Interconnection and Access
Globe	Globe Telecom (formerly Globe Mackay Cable and Radio, Incorporated)
GR	General Register
GSM	Global System for Mobile Communications
GTE	General Telephone and Electronic Corporation
HICOM	Heavy Industries Corporation of Malaysia
IBRD	International Bank for Reconstruction and Development
ICA	Industrial Coordination Act
ICC	International Communication Corporation
ICT	Information and Communications Technology

ICU	Implementation and Coordination Unit
IDD	international direct dialling
IFC	International Finance Corporation
IGF	International Gateway Facility
IMF	International Monetary Fund
ISI	import substitution industrialisation
Islacom	Isla Communications Co. Inc.
IT	information technology
ITU	International Telecommunications Union
IWC	International Wireless Corporation
JICA	Japan International Cooperation Agency
JKH	Jadual Kadar Harga (Schedule of Standards and Rates)
JTM	Jabatan Telekom Malaysia (Telecommunications Department)
KLSE	Kuala Lumpur Stock Exchange
KWAP	Kumpulan Wang Amanah Pencen
Lakas ng Bansa –NUCD–UMCD	Strength of the Nation–National Union of Christian Democrats–United Muslim Christian Democrats
LDP	Laban ng Demokratikong Pilipino
LRIC	long-run incremental cost
LTAT	Lembaga Tabung Angkatan Tentera
MARA	Majlis Amanah Rakyat
MAS	Malaysian Airlines
MCA	Malaysian Chinese Association
MIC	Malaysian Indian Congress
METP	Ministry of Energy, Telecommunications, and Posts
MECM	Ministry of Energy, Communications, and Multimedia
MNLF	Moro National Liberation Front
MOF	Ministry of Finance
MORE Phones	Movement for Reliable and Efficient Phone System
MPH	Multi-Purpose Holdings
MRCB	Malaysian Resources Corporation
MSC	Multimedia SuperCorridor
MTPDP	Medium-Term Philippine Development Plan

MTSU	Malaysian Technical Services Union
NCC	National Consultative Council
NCR	National Capital Region
NDP	New Development Plan
NEB	National Electricity Board
NEDA	National Economic and Development Authority
NEP	New Economic Policy
NGO	non-governmental organization
NSC	National Security Council
NTC	National Telecommunications Commission
NTDP	National Telecommunications Development Plan
NTP	National Telecommunications Policy
NTT	Nippon Telephon and Telegraph Company
NUTE	National Union of Telecommunications Employees
OPP	Outline Prospective Plan
OSA	Official Secrets Act
PAP	Privatisation Action Plan
Paptelco	Philippine Association of Private Telephone Companies Incorporated
PAS	Parti Islam SeMalaysia
PCGG	Presidential Commission on Good Government
PCIJ	Philippine Center for Investigative Journalism
PCN	Personal Communications Network
PCS	Personal Communications System
Pernas	Perbadanan Nasional
PHI	Prime Holdings Incorporated
PHILCOM	Philippine Global Communications Company
Philcomsat	Philippine Communications Satellite Corporation
Piltel	Pilipino Telephone Company
PLDT	Philippine Long Distance Telephone Company
PLUS	Projek Lebuhraya Utara Selatan
PMP	Privatisation Masterplan
PNB	Permodalan Nasional Berhad (National Equity Corporation)
PSC	Public Services Commission
PSDN	Public Data Switched Network
PSTN	public switched telephone network

PTIC	Philippine Telecommunications Investment Corporation
PT&T	Philippine Telegraph & Telephone Corp.
RA	Republic Act
RAM	Rebolusyonaryong Alyansang Makabayan
Retelco	Republic Telephone Company
RIDA	Rural and Industrial Development Authority
RTDP	Regional Telephone Development Project
SAS	Service Area Scheme
SBC	Southwestern Bell Company
SC	Supreme Court
SEC	Securities and Exchange Commission (Philippines)
SEDC	State Economic and Development Corporation
SingTel	Singapore Telecommunications
SIP	Subscribers Investment Plan
Smart	Smart Telecommunications Company
SMS	short messaging service
SOE	state-owned enterprises
SSS	social security system
STM	Syarikat Telekom Malaysia
STW	Syarikat Telefon Wireless
Telekom/TM	Telekom Malaysia
TelicPhil	Telecommunications Infrastructure Philippines
Telof	Telecommunications Office
TRD	Telecommunications Regulatory Determination
TRI	Technology Resources Industries
UDA	Urban Development Authority
UEM	United Engineers Malaysia
UMNO	United Malays National Organisation
UMW	United Motor Works
USAID	United States Aid for International Development
USO	Universal Service Obligation
VANS	value-added network services
VAS	value-added services
WB	World Bank
WLL	wireless local loop
WTO	World Trade Organization

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